

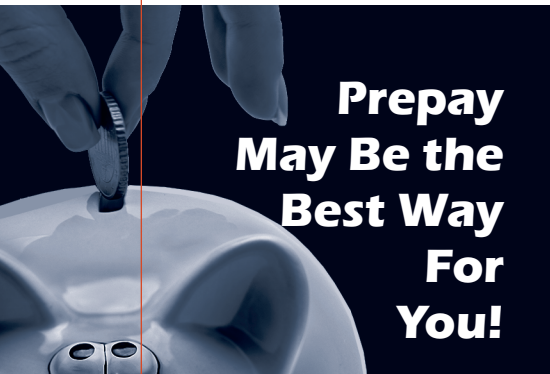


# The Light Issue

of the Current Communicator

Autumn 2014

News for the member-owners of Central Virginia Electric Cooperative



## Prepay May Be the Best Way For You!

Like to see your monthly electric bill go away?  
Want to pay for electric service when you want . . .  
and only as much as you want?

If so, CVEC's Prepay option may be right for you.

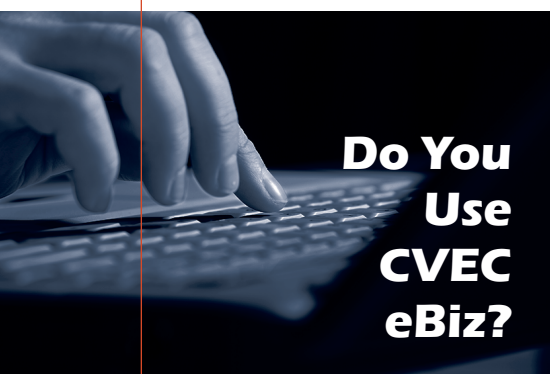
Rather than waiting for one monthly bill to arrive, you can monitor your energy use on the CVEC website, [www.mycvec.com](http://www.mycvec.com), and then add money to your account whenever you start to run low. It's kind of like a prepaid cell phone. If you forget, CVEC will let you

know when you need to replenish your prepaid electric account.

### Couple of Notes:

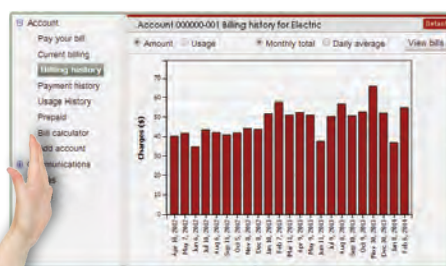
1. Studies indicate the average user reduces energy consumption by 10-15% as a result of monitoring energy usage.
2. Current members who enroll in the prepay option will receive a refund of their security deposit from CVEC.

**Want more info?** Visit [www.mycvec.com](http://www.mycvec.com) or call 800-367-2832, Option 0, to talk with one of our Member Service Representatives.

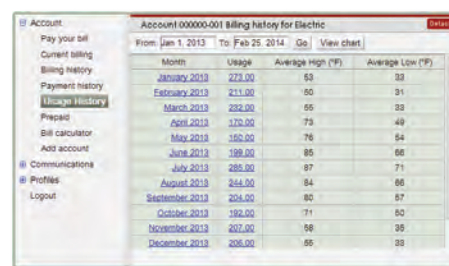


## Do You Use CVEC eBiz?

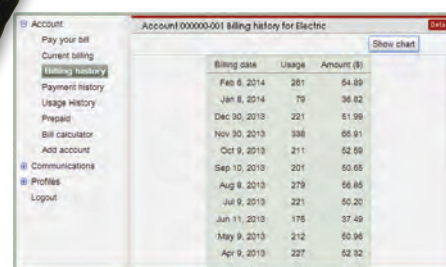
If not, check out [ebiz.mycvec.com](http://ebiz.mycvec.com) and sign up for online account access. View your daily energy consumption and adjust your family's usage patterns. Get the best value of the comfort and convenience of electric-powered energy while reducing waste and inefficiency.



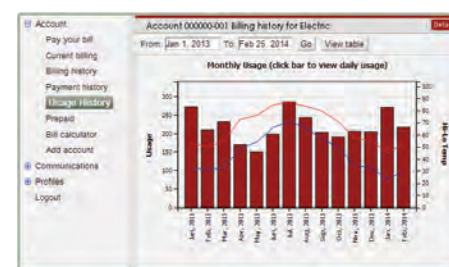
Billing history in bar chart



Usage history in list form



Billing history in list form

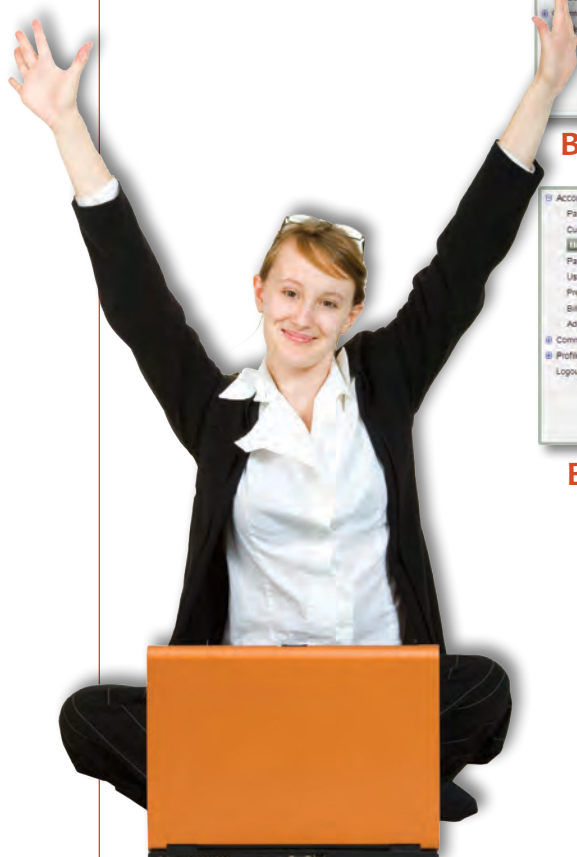


Usage history in bar chart

## What else is in there?

- Pay your bill.
- Sign up for paperless billing.
- Report an outage or send in a service request.

You can keep tabs on your account at your convenience.





Every three years, CVEC and other electric cooperatives in our region arrange with our statewide association for a residential survey of our members.

A random selection of CVEC members are sent mail or an e-mail with a request to participate in a short survey. They are asked a series of questions about their home's characteristics and their energy use.

We thought some of the results might interest you.

### Overview of Households & Energy Use of CVEC Members

2013		HIGH NUMBERS	%	LOW NUMBERS	%
House construction	Type of home?	Single family, detached home	82.3	Apt, townhouse, duplex, condo	2.6
	Levels above ground?	One story	49.8	2+ stories	5.6
	Foundation?	Crawl space	39.7	Slab	6.9
	Ownership?	Own	89.0	Rent	11.0
	Use?	Year round	99.3	Seasonal	0.7
	Circa?	2000-2014	51.9	1960-1969	2.6
	Size?	1500-1999 SF	23.9	More than 5000 SF	1.9
Windows & doors	Windows?	Double pane	78.2	Mix of single/double panes	2.6
	Leaky Windows?	None noticeable	75.3	Very drafty	4.6
	Leaky Doors?	None noticeable	61.9	Very drafty	5.8
Cooling	Primary?	Electric heat pump	71.4	Ceiling fans	3.0
	Use of AC?	All summer	57.7	On hot days only	11.7
Heating	Primary?	Electric	75.6	Natural Gas	2.0
	Age?	Less than 6 years	46.6	More than 15 years	9.8
	Type of electric?	Heat pump	77.6	Electric baseboard	2.7
Thermostats	Programmable?	Yes	55.8	No	42.0
	Use it?	Both heat and AC	71.6	Don't use	22.4
	Use it how?	Vary settings	46.4	Keep settings constant	45.6
Water heater	Fuel type?	Electric	80.9	Propane/LP	7.7
	Location?	Heated space	61.4	Unheated space	38.6
	Age?	Over 6 years	47.2	Over 15 years	3.0
	Lower the temp?	No	48.5	Yes	40.0
	Wrap it to insulate?	No	67.3	Yes	24.2

## BILL PAYMENT TIPS

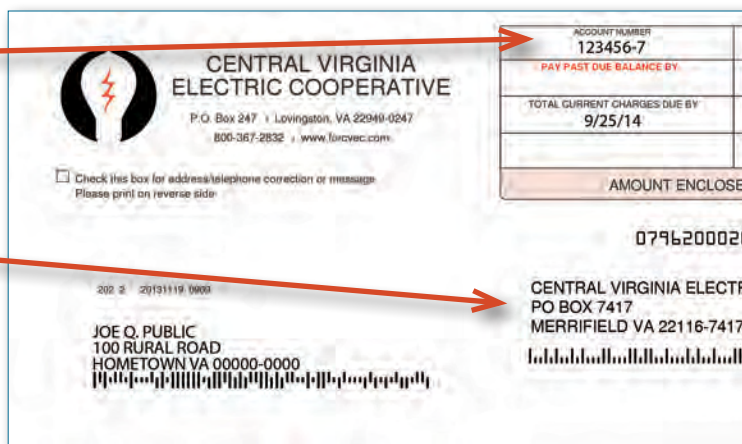
Remember that your account number was changed a couple of years ago. Be sure to use the new one to ensure having your payments credited to your account.

**It's on your bill!**

Also note, we have discontinued one of our PO boxes that was chiefly used by those who arranged for automatic bank payments. If you use your bank's bill pay service, please check and be sure they are using the right address. 📍

**USE**  
**P.O. Box 7417**

**Don't use**  
**P.O. Box 7405**



Every October, cooperatives across the US are recognized for the qualities that make their business model unique.

We celebrate the power of working together for the common good and bettering the quality of life for our friends and neighbors.

Seven cooperative principles set us apart from other businesses:

- » voluntary and open membership
- » democratic member control
- » member's economic participation
- » autonomy and independence
- » education, training and information
- » cooperation among cooperatives
- » concern for community

Co-ops can be

- » for-profit or non-profit,
- » worker or consumer owned,
- » created to collaboratively produce or purchase.

Cooperatives work in all parts of the economy, from:

- » healthcare to housing,
- » credit unions to child care,
- » farms to manufacturing,
- » food co-ops to utilities.

There are:

- » roughly 45,000 co-ops in the US, owned by more than 130 million people.
- » more than 900 electric cooperatives, serving 42 million in 47 states.
- » 606,000 (and growing) cooperative electricity meters in Virginia alone.

